







Catalog of Project Tools and Resources for Social and Behavior Change Communication







August 2017

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About the Health Communication Capacity Collaborative

The Health Communication Capacity Collaborative (HC3) is a five-year, global project funded by the United States Agency for International Development (USAID). HC3 is led by the Johns Hopkins Center for Communication Programs (CCP) in collaboration with Management Sciences for Health, NetHope, Population Services International, Ogilvy PR and Internews. It is designed to strengthen developing country capacity to implement state-of-the-art social and behavior change communication (SBCC) programs. HC3 fosters vibrant communities of practice at the national, regional and global level that support improved evidence-based programming and continued innovation. More information about the project can be found on the HC3 website: http://healthcommcapacity.org.

About the Catalog

This catalog is a compendium of HC3's core products for SBCC capacity strengthening, implementation, research, monitoring and evaluation. It provides basic information about each tool and URLs to access them online. The tools listed in this catalog are designed for a global audience and many are adaptable for multiple country contexts. Some are specific to a health area while many cut across various health areas which is indicated with icons in the legend below. HC3's country programs have also produced a vast array of innovative tools and materials for SBCC programs in many different health areas.

Acronyms

AMA	Advanced Maternal Age
BCC	Behavior Change Communication
CHW	Community Health Worker
CoP	Community of Practice
FBO	Faith-Based Organization
HC3	Health Communication Capacity Collaborative
HP	High Parity
HTC	HIV Testing and Counseling
ICT	Information and Communication Technology
I-Kit	Implementation Kit
LARCs	Long-Acting Reversible Contraceptives
MiP	Malaria in Pregnancy
QA	Quality Assurance
RBM	Roll Back Malaria
RMNCH	Reproductive, Maternal, Newborn and Child Health
RMNCAH	Reproductive, Maternal, Newborn, Child and Adolescent Health
SBC	Social and Behavior Change
SBCC	Social and Behavior Change Communication
SRH	Sexual and Reproductive Health
SSFFC	Substandard, Spurious, Falsely-labeled, Falsified and Counterfeit
SDGs	Sustainable Development Goals
USAID	United States Agency for International Development

Legend



Resources available in French and other languages are highlighted in gray

Global Web Platforms

HC3's global web platforms connect SBCC professionals who share their experience and expertise. These platforms mobilize the SBCC community and provide access to high-quality resources to improve the practice of SBCC in public health.



Available in English, French, Spanish and Portuguese

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(((• •)))			Sea engthen y		BCC C	-	ty.	
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Available in 25 languages



Resources for the Fight Against Ebola Available in English, French, Spanish and Portuguese





Available in English, French, Spanish and Portuguese



https://healthcomspringboard.org

Springboard for Health Communication is an interactive, online platform that allows SBCC practitioners, scholars and policymakers to share ideas, knowledge and resources. It provides a forum for sharing and debating the latest health communication news – from new approaches in the science of SBCC to content about emerging infectious diseases and mobile technologies. Users can complement discussions with photos and videos as well as harness other platforms (e.g., Twitter, Facebook and Google Plus).

HealthC@Mpass

www.thehealthcompass.org

The Health COMpass offers an online collection of the highest quality SBCC resources, allowing users to learn how to do SBCC and access examples of SBCC programs and materials that have proven successful. The Health COMpass platform enables users to learn about the SBCC process while viewing practical examples of how others have designed, implemented and evaluated SBCC programs. Users can share their experience using and adapting resources found on the Health COMpass and contribute their own successful materials to the collection.

EB@LA COMMUNICATION

ebolacommunicationnetwork.org

The Ebola Communication Network is an online collection of Ebola resources, materials and tools from and for the global health community. It has more than 350 resources, including not only SBCC materials like posters, brochures and infographics, but also Demographic and Health Surveys of affected regions, customized maps and peer-reviewed journal articles. The site is responsive to mobile devices and optimized for low bandwidth situations. It includes a Rich Site Summary (RSS) feed of Ebolarelated news that is updated in real time.



www.zikacommunicationnetwork.org

The Zika Communication Network supports communities currently affected by Zika—and those that may be affected—by connecting responders with state-of-theart knowledge and tools they can readily use or adapt. It curates essential, evidencebased tools and resources to help health and development professionals minimize the spread of Zika and related negative pregnancy outcomes. Featured resources include tools for community engagement, health care worker training, policymakers, mosquito transmission and sexual transmission.

Capacity Strengthening Assessment Tools

Participatory assessments are critical for understanding levels of capacity in SBCC and areas for improvement.

PROGRES_SBCC Tool

www.thehealthcompass.org/sbcc-tools/progressbcc-tool

PROGRES_SBCC is a participatory organizational assessment process that highlights areas needing support to foster sustainability and resilience. PROGRES_SBCC gathers data on an organization's capacity along 12 organizational capacity domains and provides a baseline for each. The tool generates a score for three areas of sustainability (institutional, financial and programmatic). Organizations then prioritize areas for improvement and develop an action plan.

SBCC Mapping Tool

www.thehealthcompass.org/sbcc-tools/sbcc-mapping-tool

The SBCC Mapping Tool is a participatory process for improving an organization's capacity to design, implement and evaluate SBCC programs. Using this tool, an organization can assess its competencies in a variety of SBCC domains, and develop a concrete plan for making improvements and changes. This tool includes data visualization enabling users to easily interpret results and make informed SBCC capacity strengthening decisions.

SBCC Check-In

www.healthcommcapacity.org/qa-in-sbcc

Quality assurance (QA) is essential to prevent problems from occurring, detect problems that do occur and to ensure consistently high-impact SBCC programs. This tool provides minimum quality performance standards that supervisors or quality improvement teams can use for routine QA. The standards are based on the P Process[™] and are grouped into three sections: planning, implementation and evaluation. This tool is available as an online form and as a PDF download.









HC3's collection of databases, fact sheets, infographics and multimedia tools provide the global health community with evidence to advocate for SBCC. These resources build recognition for SBCC as a scientific process and a proven component of global development. Access all of these resources at: <u>https://healthcommcapacity.org/hc3resources</u>.





SBCC Evidence Packages

Evidence packages are compendiums of research databases, fact sheets and infographics demonstrating the impact of SBCC. The databases can be searched by keyword, author, country, study design, communication intervention and behaviors. Fact sheets and infographics make the evidence easy to share with researchers, practitioners and policymakers. Packages are available for <u>HIV/AIDS</u>, <u>urban youth</u>, <u>malaria</u>, <u>family planning</u> and <u>reproductive empowerment</u>.



Ebola: A Behavior-Driven Crisis

SBC Along the Service Delivery Continuum Video

This <u>animated video</u> showcases how social and behavior change (SBC) can be used along the service delivery continuum to improve health outcomes. It walks viewers through the Circle of Care model, describing SBC's role at each stage of the continuum—before, during and after services—and highlights real country-level experiences for each stage.



Ebola: A Behavior Driven Crisis

Ebola: A Behavior-Driven Crisis is a multimedia retrospective on the role communication played during the Ebola crisis in Liberia. Using animation, maps, video and audio clips as well as narrative text and featuring original communication materials in a gallery-style format, the digital resource demonstrates how SBCC can help combat rumors and misinformation, provide answers from trusted sources, calm fears, bring together stakeholders for a coordinated response and combat stigma.





Using Health Communication to Fight Swaziland's HIV Crisis

This <u>multimedia-rich resource</u> captures some of HC3's HIV work in Swaziland. The pictures, infographics, video and stories provide a glimpse of the work on the ground as well as results, describing how the Swaziland team used health communication to address the world's highest HIV rate.

The SBCC Challenge Video

This <u>four-minute SBCC challenge video</u> is a creative mini-documentary that both aims to teach and inspire audiences around SBCC. Tracing the history of the development of SBCC from its roots in social sciences, marketing and psychology, it moves through the past to the present and to the success of SBCC programs in influencing positive behavior. It challenges the audience to consider where international development programs would be *without* SBCC.

About SBCC Infographic & Video

This <u>infographic</u> and <u>three-minute video</u> answer the question: "What is SBCC?" They also explain the general steps for strategic, systematic and targeted SBCC. These materials make the case that SBCC changes knowledge, attitudes and social norms that improve the health of communities and save lives.

Gender and Family Planning Infographics

These two infographics, <u>Gender Equity and Family Planning Outcomes</u> and <u>Gender</u> <u>Dynamics and Modern Contraceptive Use</u> summarize the research methods and results of quantitative studies exploring the relationship between health communication programs, gender and family planning. Each infographic also includes conclusions and recommendations for designing gender transformative programs.







Models and Frameworks

Models and frameworks ensure that SBCC programs are strategic, grounded in theory and monitored. HC3's models and frameworks can be used for general program design as well as for topics that require specific considerations. Access all of the HC3 Models and Frameworks at: <u>https://healthcommcapacity.org/hc3resources.</u>



Available in English, French and Spanish

The P Process™

<u>The P Process</u>[™] is one of the most respected tools used in designing SBCC programs. Developed in 1982, the P Process[™] is a tool for planning strategic, evidence-based health communication programs. This update of the P Process[™] incorporates lessons learned and acknowledges the real-time, dynamic nature of the strategic process as well as new technologies and the constantly changing nature of communication, social norms, individual behavior and decision-making.



The SBCC Capacity Ecosystem™

The HC3 <u>SBCC Capacity Ecosystem</u>[™] is a model that reflects the systematic assessment, design and implementation of customized and strategic SBCC capacity strengthening. It can be used by any project seeking to strengthen SBCC capacity at the local, regional or global level.





THE STRATEGIC FRAMEWORK for Malaria Social Behavior Change Communication 2017-2030

Circle of Care: Strategic Communication for SBC Along the Service Delivery Continuum

The <u>Circle of Care model</u> illustrates how strategic communication can be used along the service delivery continuum. The model is intended for program managers, donors and anyone interested in designing or implementing service delivery programs. The Circle of Care model illustrates how SBC can be integrated at three key points or stages along the continuum: 1) Before Services; 2) During Services and 3) After Services.

Strategic Framework for Malaria SBCC

The Strategic Framework for Malaria SBCC outlines clear priorities for strengthening country capacity, honing program strategies and sharing best practices. Guidance on advocacy describes the importance of ensuring evidence-based SBCC is prioritized by malaria policy makers and implementers. Technical guidance on characteristics of effective planning, strategy development, and monitoring and evaluation ensure SBCC processes in the malaria context are clear. A revision of the 2012-1017 document, this new Strategic Framework is a concise, approachable document intended to be used by national malaria control program personnel and their implementing partners.

Theory-Informed Media Selection (TIMS) Framework

The theory-informed media selection (TIMS) framework combines the theories of Media Richness and Uses and Gratifications. This framework helps program planners select the optimal media for facilitating a desired change. TIMS is explained in HC3's technical guide, <u>A Theory-Based Framework for Media Selection in Demand</u>. <u>Generation Programs</u>.

The SBCC Emergency Helix: A Framework for Strengthening Public Health Emergency Programs

The <u>SBCC Emergency Helix</u> highlights the essential role of SBCC throughout an emergency from preparedness to reconstruction. It describes a communication blueprint for strengthening community stability, health system adaptability and the evolution toward resilience. This framework presents seven strategic SBCC objectives and four underlying principles that apply to most types of emergencies.

Strategic Communication Framework for Hormonal Contraceptive Methods and Potential HIV-Related Risks

This is a <u>four-step framework</u> for those working in HIV or family planning to communicate the potential risks certain hormonal contraceptives may have for women at risk of acquiring HIV. It follows a systematic process, providing considerations for understanding the evidence, contextualizing the evidence, developing a strategy and preparing for implementation. This framework is readily adaptable for any communication program.

Strategic Communication for Zika Prevention: A Framework for Local Adaptation

This <u>framework</u> provides step-by-step guidance and illustrative content for creating a strategic communication strategy to communicate accurately and effectively about Zika risk and prevention in an easy-to-understand and comprehensive format. It builds on the messaging developed in the United Nations Children's Fund (UNICEF) Risk Communication and Community Engagement for Zika Virus Prevention and Control guidance, and is intended to guide country-level communication strategies. This framework follows a systematic process and provides content that is readily adaptable by any communication program.









Available in English, French and Portuguese



Portuguese



Implementation Kits (I-Kits) are streamlined, digital resources that walk through the development of an SBCC approach to a technical health or organizational development topic. They include best practices, templates and case studies. **Access all of the HC3 I-Kits at:** <u>http://sbccimplementationkits.org.</u>



Designing an SBCC Strategy I-Kit

This I-Kit is designed to help program managers, communication specialists and relevant stakeholders prepare and plan for effective SBCC initiatives through a comprehensive approach. The steps and tasks focus on responding to audience needs and the context of the challenges to be addressed, using a memorable identity and theme for all messages and activities, and planning for implementation, monitoring and evaluation.

Gender and SBCC I-Kit

This I-Kit provides a step-by-step approach to integrate gender into an existing SBCC strategy or marketing plan. The I-Kit is designed to help users understand gender concepts, theories and frameworks. Users will also learn to assess the current level of gender integration in a project and use a series of tools to uncover new information that can be applied to an existing SBCC strategy or marketing plan.

Integrated SBCC Programs I-Kit

This I-Kit provides guidance to programs seeking to develop an integrated SBCC strategy. It offers insights, recommendations, examples, tools and links to useful resources. It focuses on the aspects of SBCC unique to integrated programming and avoids basic SBCC content that would be applicable to any SBCC program. The emphasis of this I-Kit is health, but the concepts and tools may be applied to a range of development issues.

Resource Mobilization I-Kit

This I-Kit was created to guide organizations that seek to broaden their funding base to achieve greater organizational sustainability. It takes users through each step of the resource mobilization process, from the fundamental elements of a strategic plan to the detailed phases of drafting a proposal for a donor, writing a business plan and preparing business development documents. The primary audience for this I-Kit is SBCC practitioners and organizations with a strong focus on SBCC. However, the I-Kit is also designed to help those involved in product development, service delivery, financial management or marketing.

Provider Behavior Change I-Kit

This I-Kit provides step-by-step guidance on using SBCC to change provider behavior, and thereby improve client outcomes. This two-for-one I-Kit allows users to focus on either community health workers or facility-based providers as primary audiences. It is intended for anyone working with and interested in changing provider behavior and improving services. This may include service delivery and SBCC program managers and designers.

Service Communication I-Kit

This I-Kit aims to help service delivery project managers effectively use service communication to enhance the impact of their project. This I-Kit can be used to help increase demand for and uptake of services and improve consistent long-term maintenance of healthy behaviors. It is designed to help users understand key service communication concepts, apply SBCC techniques to create successful communication activities and learn how to better coordinate efforts with SBCC projects.

Urban Adolescent SBCC I-Kit

This I-Kit is intended for program managers and youth organizers working on sexual and reproductive health (SRH), SBCC and adolescent issues. It is designed to aid in design and implementation of SRH SBCC programs for adolescents living in urban areas. Seven "Essential Elements" are highlighted and users are guided through each element with engaging visuals, explanatory text and interactive worksheets and activities. The I-Kit also presents a fictional setting and young characters to demonstrate the I-Kit's principles.

Demand Generation I-Kit for Underutilized Commodities in RMNCH

This I-Kit is a step-by-step guide to developing communication strategies to increase demand for nine priority commodities in reproductive, maternal, newborn and child health (RMNCH). It provides cross-cutting tools, guidance and adaptable commodity-specific content. By using the I-Kit, country teams can fast-track implementation of demand generation interventions to accelerate progress towards the Sustainable Development Goals (SDGs).



Available in English and French







Available in English and French



Available in English and Portuguese

I-Kit Navigato
Acronyms
Resources

NG QUALITY MALARIA M

v to comb

ONE GLOBALLY?

PROMOTING QUALITY MALARIA MEDICINES

mbat substandard, spurious, falsified, ounterfeit – or SSFFC – malaria medic

WHAT IS BEING

THROUGH SBCC

Healthy Timing and Spacing of Pregnancies I-Kit

This I-Kit is designed to help program managers address the risks of pregnancies among women of advanced maternal age (AMA) and high parity (HP) in healthy timing and spacing of pregnancies (HTSP) programs. The I-Kit includes a collection of tools including pamphlets for clients, a reminder poster for providers, infographics for health priority decision-makers and counseling guides for providers and community health workers. These tools can be adapted to country or project-specific contexts and included into existing family planning and maternal health projects.

SBCC for Emergency Preparedness I-Kit

This I-Kit provides tools and exercises to better prepare national governments in the management of public health emergencies. By using this I-Kit, users gain an understanding of the key considerations for an SBCC emergency preparedness plan and the foundation of an SBCC strategy, one of the key documents for an emergency communication response. Through a strategic approach, affected communities can be engaged and supported to make the required changes, rumors can be detected early and barriers to desired behaviors can be identified and addressed promptly.

Ebola Communication Preparedness I-Kit

<u>This I-Kit</u> provides national and local stakeholders, as well as program managers, with key considerations and a roadmap for instituting and implementing critical, relevant, practical and timely communication for responding to the threat of an Ebola Virus Disease outbreak.

Promoting Quality Malaria Medicines through SBCC I-Kit

<u>This I-Kit</u> provides national and local stakeholders, as well as program managers, with key considerations and a road map for designing and implementing a country-specific SBCC campaign that protects the public from poor quality malaria medicines and responds to the threat of poor quality medicines in their country.

SBCC for Malaria in Pregnancy: Strategy Development Guidance

This I-Kit was developed to help SBCC and Malaria in Pregnancy (MiP) program managers and stakeholders address recently identified weaknesses in country-level MiP communication strategies. This guidance is divided into four sections: integrating MiP issues into an SBCC situation analysis, segmenting MiP audiences and developing problem statements, choosing measurable MiP communication and behavior objectives and drafting the MiP section of a malaria SBCC strategy document. An important element of this resource is a focus on service providers as a target audience for SBCC interventions.

Monitoring and Evaluation for SBCC: Guidance Tailored to Malaria Case Management Interventions

This I-Kit takes the reader through six steps in developing and executing a plan for monitoring and evaluating SBCC components of malaria case management interventions, and then provides three examples based on actual SBCC programs. Each example gives a common scenario, steps for monitoring or evaluating in that specific situation and an example of an actual program that faced those specific challenges.

Supporting Breastfeeding Interventions for Faith Based Organizations I-Kit

<u>This I-Kit</u> provides SBCC practitioners with straightforward guidance and interactive tools to assist in developing breastfeeding SBCC programs. While this I-Kit was designed with faith-based organizations (FBOs) in mind, any type of organization seeking to improve breastfeeding practices can use it.



CC FOR MALARIA IN PREGNANCY

↑ I-Kit Home ▲ About This I-Kit > The Role of Religious

Supporting Breastfeeding Intervention Faith-Based Organizations

The Supporting Breastfeeding Interventions for Faith-Based Organizations Implement Kit) provides SBCC practitioners with straightforward guidance and Interactive tools developing breastfeeding SBCC programs. While this 1-Kit was designed with FBOs In type of organization seeking to Improve breastfeeding practices can use It.

Technical and Adaptable Tools

HC3's technical and adaptable tools serve as references when solving specific problems related to SBCC programming. They are adaptable to multiple country contexts and deliver SBCC solutions direct to distinct audiences. Access all the HC3 Technical and Adaptable Tools at: https://healthcommcapacity.org/hc3resources.





Available in English and French





Available in English and French



Available in English and French



Available in English and French

Generating Demand for Reproductive, Maternal, Newborn and Child Health Commodities

http://sbccimplementationkits.org/demandrmnch/

This suite of resources provides adaptable, commodity-specific content as well as cross-cutting tools for the RMNCH contimuum of care. Commodity-specific strategies are available to help with key design components, such as audience profiles, objectives, messaging and implementation activities. These adaptable strategies are organized by three overarching health areas:

Family Planning

- Contraceptive implants (for prevention of unintended pregnancy)
- Female condoms (for prevention of unintended pregnancy and STIs/HIV)
- Emergency contraception (for prevention of unintended pregnancy)

Maternal and Newborn Health

- Misoprostol (for postpartum hemorrhage)
- Magnesium sulfate (for pre-eclampsia/eclampsia)
- Chlorhexidine (for newborn cord care)

Child Health

- ORS and zinc (for diarrhea)
- Amoxicillin (for childhood pneumonia)

Cross-cutting tools and guides for demand generation include:

Conducting a National Assessment on Demand Generation

This guide is a resource for country-based partners conducting an in-depth examination of the demand generation landscape related to country-identified priority commodities for RMNCH. The tool provides guidance for reviewing existing national evidence on demand generation for priority commodities, identifying major evidence gaps and areas for additional analysis and proposing recommendations for the development of programs.

- Addressing the Role of Gender in Demand for RMNCH Commodities <u>This guide</u> provides information and practical tools to help program managers determine how gender norms and roles may limit demand for these commodities, and how to address these norms and roles to ultimately increase the demand for and utilization of these commodities.
- The "P" for Partnership: A Guide to Public-Private Partnerships Public-private partnerships are arrangements between some combination of government, private sector and civil society entities working in concert toward a common goal. This guide is a resource for developing, implementing and assessing public-private partnerships to help increase demand for RMNCH commodities.

Long-Acting Reversible Contraceptives for Youth

http://healthcommcapacity.org/technical-areas/family-planning/long-acting-reversible-contraceptives-larcs/

These adaptable tools help to increase access to long-acting reversible contraceptives (LARCs) among youth (ages 15 to 24). These tools are readily adaptable and program staff wishing to use the tools in their own work can request the editable files:

• Talking About LARCs with Young Clients Video

This <u>three-minute animated video</u> demonstrates effective ways to talk to young women about LARCs.

Video Discussion Guide

This <u>video discussion guide</u> helps program managers or health facility senior staff facilitate deeper dives into the video's key messages, including provider bias.

• Take-home Brochure

This <u>take-home brochure</u> comes in two versions and provides information on LARCs for dissemination to youth in clinic or non-clinic settings.

LARC Posters

These <u>seven posters</u> encourage young women to talk with a health care provider on the benefits of LARCs.

FP INFOcus Guide

The <u>FP INFOcus Guide</u> outlines an approach to develop short "for youth, by youth" videos using mobile phones to present information about accessing and using LARCs and share using social media channels. The videos are intended to present LARCs as a safe, highly effective and viable choice for young women who are 18 to 24 years, married or unmarried and may or may not have children. The guide is designed for self-led rather than facilitated learning and ensures that the resulting videos are effective and communicate accurate information.

Smart Client, Smart Couple

Smart Client, Smart Couple is a set of digital health tools aimed at increasing the number of family planning clients who are informed, empowered and confident. "Smart Client" is designed for women of reproductive age and "Smart Couple" is designed for both men and women. The tools use an entertainment-education approach delivered through interactive voice response (IVR) and SMS, including a series of short dramatic episodes about a fictional couple, host chats and optional segments including sample dialogues, personal stories and quizzes. The suite of adaptable tools includes:

- **Two guides** with useful background information and full scripts of all episodes for *Smart Client* and *Smart Couple*
- Audio recordings of all calls for Smart Client and Smart Couple
- An adaptation guide that gives useful tips and ideas



Available in English and French and adaptable for any language



Available in English and French and adaptable for any language







Available in English and French. Scripts/audio recordings also available in Hausa, Pidgin and Yoruba.



he Risks of an Advanced Maternal Age or High Parity Pregnancy are Dangerous for Mother and Baby. Family Planning Can Prevent These Dangerous Pregnancies



Available in English and French

Répondez à ces questions pour déterminer si une méthode de planification familiale moderne vous convient.



Évaluation initiale

- □ Souhaitez-vous avoir un bébé dans les 18 mois prochains ? □ Êtes-vous âgée d'au moins 35 ans ?
- Avez-vous accouché au moins cing fois ?

Available in English and French



Available in English and French



Available in English and French

Addressing Advanced Maternal Age and High Parity Pregnancies

http://sbccimplementationkits.org/htsp/annexes/

This suite of tools, included as part of the Healthy Timing and Spacing of Pregnancies (HTSP) I-Kit, provides suggested templates and formats for communicating key messages to relevant advanced maternal age (AMA) and high parity (HP) audiences. Family planning or communication professionals can adapt the tools according to the program needs and particularly according to the local implementation context. The adaptable tools include:

• Pamphlets for Clients

These pamphlets have key information on AMA and HP pregnancies and cues for behavior change. The pamphlets include an AMA and HP self-assessment and modern FP method information for either more or less conservative audiences.

Reminder Poster for Providers

<u>This reminder poster</u> reminds service providers to talk to clients about AMA and HP pregnancy risks. It summarizes three main steps: Ask the client if and when she wants to become pregnant; Evaluate her situation; Respond to client questions, concerns and needs.

Infographics for Health Priority Decision-Makers

<u>These infographics</u> include key information about the health risks associated with AMA and HP pregnancies, other FP-related facts and a "call to action" in an easy-to-read and engaging format.

Counseling Guides

These guides help structure conversations about AMA and HP pregnancy and FP method selection with clients for <u>providers</u> and <u>community health workers</u>.

Technical guides to further support AMA and HP pregnancy prevention include:

 Addressing AMA, HP and HTSP: A Guide for Working with Community-Based Groups

<u>This guide</u> is designed to help health-focused and non-health community groups use community mobilization and peer-to-peer communication strategies to initiate dialogue around individual and social determinants of AMA and HP pregnancies and health consequences.

- Guide for Researchers: Conducting Qualitative Research on AMA and HP <u>This guide</u> for researchers includes an introduction to the need for data about pregnant women who are AMA, HP or both. There are also sample questions that can be used to collect information about each of these audiences and their partners and the service providers who counsel these women.
- Guide for Journalists: Discussing AMA and HP Pregnancy

Print, television and radio journalists can consult <u>this guide</u> when developing a piece on FP, maternal and child health or other related topics. It can be used for ideas on what format the piece should take, who to include as guests or partners and how to structure a piece to deliver the most important information to the most important audiences in the most appropriate way.

Guide for Promoting Sexual and Reproductive Health Products and Services for Men

This guide focuses on meaningfully engaging men and creating an enabling environment to increase men's use of SRH products and services. Drawing on lessons learned from the promotion of male condoms, vasectomy, voluntary medical male circumcision (VMMC), HIV testing services and sexually transmitted infection (STI) testing and treatment, the guide provides guidance, resources and examples of approaches that have increased men's use of sexual and reproductive health products and services in a variety of settings.

Voluntary Medical Male Circumcision In-Service Communication Best Practices Guide

<u>This guide</u> helps to ensure that VMMC in-service communication and counseling content is comprehensive and standardized across PEPFAR's country programs. This counseling guide serves as a reference to standardize in-service communication and counseling content and is intended for VMMC program managers, site managers, nurses, counselors and those charged with developing communication materials.

Malaria Behavior Change Communication (BCC) Indicator Reference Guide

<u>This guide</u> aims to support Ministries of Health, donor agencies and implementing partners involved in malaria prevention and control to evaluate the effectiveness of malaria BCC interventions and to measure levels of behavior change for malaria prevention and case management at the country level. The indicators are also useful for monitoring and designing malaria BCC interventions.

Quick Guide to Adapting the Strategic Communication Framework for Zika Prevention

<u>This guide</u> provides concise, step-by-step guidance on how to adapt the Strategic Communication for Zika Prevention: A Framework for Local Adaptation to a particular context. The guide walks the user through the entire process (Analyze the Evidence, Utilize Models, Tailor Strategy, Implement) using checklists and bulleted questions and tips. The guide also includes a sample strategic design template.



Available in English and French

VOLUNTARY MEDICAL MALE CIRCUMCISION IN-SERVICE COMMUNICATION BEST PRACTICES GUIDE



Available in English, French and Portuguese



How to Guides

How-to Guides provide step-by-step instructions on performing core SBCC tasks. They include background information, steps to complete the task and additional resources. **Access HC3 How-to Guides at** <u>www.</u> <u>thehealthcompass.org/how-to-guides</u>.





Organizational Development

How to Develop a Mission Statement How to Conduct a Stakeholder Workshop

Inquire

How to Conduct a Situation Analysis How to Conduct a Program Analysis How to Conduct a Root Cause Analysis How to Do an Audience Analysis How to Conduct Qualitative Formative Research

Design

How to Develop a Logic Model How to Develop a Communication Strategy How to Plan an Interpersonal Communication Intervention How to Develop a Channel Mix Plan How to Do Audience Segmentation

Create and Test

How to Develop a Creative Concept

How to Test Creative Concepts

How to Write a Creative Brief

How to Create a Brand Strategy Part 1: Using Audience Insight to Drive Your Brand

How to Create a Brand Strategy Part 2: Developing Positioning for a Branded Product, Service or Behavior

How to Create a Brand Strategy Part 3: Developing the Personality and Look of the Brand

How to Design SBCC Messages

How to Develop SBCC Creative Materials

How to Adapt SBCC Materials

How to Conduct a Pretest

Monitor and Evaluate

How to Develop a Monitoring and Evaluation Plan How to Develop Monitoring Indicators

How to Guides are available in 25 languages

Trending Topics

Trending Topics are collections on hot topics such as Ebola or Information and Communication Technology. They provide a brief overview of the issue and a summary of top resources in the Health COMpass on the topic. Access HC3 Trending Topics at www. thehealthcompass.org/trending-topics.



Trending Topics

- Faith-Based Resources
- LARCs for Adolescents and Youth

LARCs for Young and Postpartum Women

Healthy Timing and Spacing of Pregnancies

Female Genital Mutilation/Cutting

Child, Early and Forced Marriage

Accelerator Behaviors for Preventing Maternal and Child Deaths

Chlorhexidine to Reduce Infant Mortality

Obstetric Fistula

Data Visualization

Geographic Information Systems and SBCC Research

Information and Communication Technology

mHealth: Apps for Clients

Promoting Sexual and Reproductive Health Products and Services for Men Gender

School-Related Gender-Based Violence

2	SBCC ir
	Cholera

n Emergency Situations а

Dengue Fever

Zika Virus - Updated June 2016



- Ebola SBCC Materials
- SBCC Resources for Avian Influenza
- Malaria SBCC Strategies Updated
- Using Household Surveys to Inform Malaria SBCC
- Pre-Exposure Prophylaxis (PrEP) Measuring HIV SBCC Outcomes The Role of SBCC in the HIV
- Continuum of Care **Reaching Youth Living with HIV**



Urban Youth

- **Resource Mobilization** Counseling
- **SBCC Basics**

Population Health and Environment

SBCC Spotlights

SBCC Spotlights provide a concise overview of an SBCC campaign from start to finish, giving users a real-life example of how a successful SBCC campaign is designed, implemented, monitored and evaluated, including a timeline. Access HC3 SBCC Spotlights at www. thehealthcompass.org/ sbcc-spotlights.

SBCC Spotlights

Moyo ndi Mpamba, Usamalireni! Inspiring Behavior Change in Malawi



Gender Roles, Equality and Transformation (GREAT)

Aiisseee! (I Say!): A Game Show Promoting Couple Communication



Smart Couple - Nepal

Communities Take Action: Postabortion Care in Kenya

Gyan Jyoti - Generating FP Demand via Mobile Phones

The Future is Worth Planning: Healthy Women of Ukraine

Family Planning Law Campaign, Guatemala

Living the GoodLife in Ghana

'Get it Together' Social Mobilization: Nigeria

mCenas! SMS Client Education among Youth



Alive & Thrive Viet Nam: Talking **Babies Media Campaign**

Wazazi Nipendeni - Love Me, Parents



Trending Topics and SBCC Spotlights are available in 25 languages

Courses and Learning Resources

HC3's learning tools provide capacity strengthening opportunities around a range of SBCC topics, from introductory concepts to more advanced strategy building frameworks.



ion to Impact Evaluation of Health Co

Evidence-based Malaria SBCC: From Theory to Program Evaluation

http://www.vector-works.org/resources/online-training-on-evidence-based-malaria-social-and-behavior-change-communication-sbcc/

VectorWorks and HC3 partnered to create this six-part lecture series. It offers fundamental and advanced concepts in evidence-based communication programs for malaria. Taught by leaders in the field of SBCC, it is designed to strengthen capacity and knowledge on using evidence and data to create strong SBCC programs for malaria. This training series is intended for a wide audience, but primarily for those who work on malaria control and prevention programs. Both fundamental and advanced concepts are presented, along with many examples from recent malaria programs.

Evaluating the Social and Behavioral Impact of Health Communication Interventions Course

https://www.globalhealthlearning.org/course/introduction-impact-evaluation-health-communication-programs

This course consists of nine sessions on the process and skills needed to quantitatively evaluate the impact of an SBCC program and draw causal inferences with implications for re-planning and program improvement. The course is selfpaced and unmoderated with automated knowledge assessments at the end of each session. Sessions lead users through identification of a theory of change; selecting the data needed to test a theory of change; identification and creation of variables for causal analysis; creation of measurement scales; selection of appropriate analysis techniques; creation of statistical command files; and formatting data tables and presenting results.

Research Primers

Research Primers are two-page briefs that guide practitioners when selecting research concepts, models and frameworks for an SBCC program. Each HC3 research primer includes a real-life example of the concept in action. Access all of the HC3 Research Primers at <u>http://healthcommcapacity.org/hc3-project-materials</u>.

Theory of Planned Behavior

The Theory of Planned Behavior helps program implementers design interventions that effectively address a particular behavior. When using this theory, implementers consider three types of beliefs that tend to guide human behavior: behavioral, normative and control.

Diffusion of Innovations

Diffusion of Innovations is a research model that describes how a new idea, product or positive health behavior spreads through a community or social structure.

Extended Parallel Processing Model

The Extended Parallel Processing Model (also widely known as Threat Management or Fear Management) describes how rational considerations (efficacy beliefs) and emotional reactions (fear of a health threat) combine to determine behavioral decisions.

Social Learning Theory

Social (or Observational) Learning Theory stipulates that people can learn new behaviors by observing others.

Ideation

Ideation refers to how new ways of thinking (or new behaviors) are diffused through a community by means of communication and social interaction among individuals and groups.

Gender Transformative Approaches

Gender Transformative Approaches are programs and interventions that create opportunities for individuals to actively challenge gender norms, promote positions of social and political influence for women in communities, and address power inequities between persons of different genders.

Integrated Model of Communication for Social Change

The Integrated Model of Communication for Social Change describes an iterative process where a community engages in dialogue and collective action to produce social change and support improvements in the health and welfare of its members.

Propensity Score Matching

Propensity Score Matching is a statistical technique that allows researchers to more accurately measure SBCC program impact and to make a strong case for causal attribution.

navior, when using this theory, implehavioral, normative and control.	program implementers design interventis ementers consider three types of beliefs t	
Behavioral Beliefs	Normative Beliefs	Control Beliefs
Behavioral beliefs produce a ferenzahe or unknocenthe attitude towards the behavior and guide considerations of positive and nigative outcomes. • If I make but comes be? • What are the benefits of this decision and what are the negative consequences I might experience!	Normative beliefs result in perceived social (or pare) pressure or subjective norm. • What do others expect me to do! • How do they expect me to behave! • Will be supported or ridiculed?	Control ballets produce a behavioral control by impacting performance of the behavior. • Do I have the necessary locolodigy to make the decision? • Am (confident in my ability to behave this way! If if decide to act, are the tools I need readily available to me!
	behavior, subjective norm and the percei- ing these beliefs and the intentions they	
Behavior No	Control	Intention Behavioral Change
onsider using the Theory of Planned at target health-enhancing individual acceptable, such as condom use, smo shuntary testing, medication adherenc	behavior that may be socially king cessation, self check-ups, e and other behaviors that warrant	
	ENTERS KNOW?	Antes
dividual decisions but have a varying VHAT SHOULD IMPLEMI	levels of social acceptability.	

Publications

HC3's publications include peer reviewed research articles, studies and assessments, reports, case studies and fact sheets. Access HC3 publications at <u>http://healthcommcapacity.org/hc3-project-</u> <u>materials.</u>

Peer-Reviewed Research Articles

Health Communication and the HIV Continuum of Care

A Framework for Health Communication Across the HIV Treatment Continuum

Counseling Framework for HIV-Serodiscordant Couples on the Integrated Use of Antiretroviral Therapy and Pre-exposure Prophylaxis for HIV Prevention

Effective Interpersonal Health Communication for Linkage to Care After HIV Diagnosis in South Africa

Feasibility and Acceptability of Health Communication Interventions Within a Combination Intervention Strategy for Improving Linkage and Retention in HIV Care in Mozambique

Using mHealth for HIV/TB Treatment Support in Lesotho: Enhancing Patient–Provider Communication in the START Study

Community Mobilization for HIV Testing Uptake: Results From a Community Randomized Trial of a Theory-Based Intervention in Rural South Africa

Potential Impact of Integrated Stigma Mitigation Interventions in Improving HIV/AIDS Service Delivery and Uptake for Key Populations in Senegal

Project Shikamana: Baseline Findings From a Community Empowerment– Based Combination HIV Prevention Trial Among Female Sex Workers in Iringa, Tanzania Development of a National Campaign Addressing South African Men's Fears About HIV Counseling and Testing and Antiretroviral Treatment

Scaling Up and Sustaining Voluntary Medical Male Circumcision: Maintaining HIV Prevention Benefits

Strategic Roles for Health Communication in Combination HIV Prevention and Care Programs

Strengthening Nonrandomized Studies of Health Communication Strategies for HIV Prevention

HIV Communication Programs, Condom Use at Sexual Debut, and HIV Infections Averted in South Africa, 2005

HIV Communication Capacity Strengthening: A Critical Review

Adolescent Sexual and Reproductive Health Services and Implications for the Provision of Voluntary Medical Male Circumcision: Results of a Systematic Literature Review

Role of Community-Level Factors Across the Treatment Cascade: A Critical Review

Enhancing Benefits or Increasing Harms: Community Responses for HIV Among Men Who Have Sex With Men, Transgender Women, Female Sex Workers, and People Who Inject Drugs Community Engagement to Enhance Child Survival and Early Development in Low- and Middle-Income Countries: An Evidence Review

> The Role of Health Systems and Policy in Producing Behavior and Social Change to Enhance Child Survival and Development in Low- and Middle-Income Countries: An Examination of the Evidence

Correlates of Intra-Household ITN Use in Liberia: A Multilevel Analysis of Household Survey Data

The Impact of Behaviour Change Communication on the Use of Insecticide Treated Nets: a Secondary Analysis of Ten Post-Campaign Surveys from Nigeria

Journal of Health Communication Ebola Supplement

Additional peer-reviewed articles are expected to be published in 2017-2018, including data from endline evaluations of HC3 country programs

Reports

National Knowledge, Attitudes and Practices Survey on Ebola Virus Disease in Liberia

Social Mobilization Lessons Learned: The Ebola Response in Liberia

Ebola Risk Communication Project in Liberia: Lessons in Crisis Communication

Quantitative Assessment on Health System Trust and Health Service Utilization in Liberia

Community Perspectives about Ebola in Bong, Lofa and Montserrado Counties of Liberia: Results of a Oualitative Study

Jamaica Message Guide for Zika Communication

Zika Communication Action Plan: Dominican Republic (Spanish Only)

Formative Research on Aspirations and Family Dynamics in Relation to Hygiene and Nutrition (Spanish Only)

SMS Monitoring Survey: Zika Prevention Knowledge and Behaviors in Dominican Republic, El Salvador, Guatemala and Honduras

HC3 Landscaping Summary Report on Zika Coordination and Communication in Four Countries

Factors Impacting the Effectiveness of Community Health Worker Behavior Change: A Literature Review

Factors Impacting the Effectiveness of Health Care Worker Behavior Change: A Literature Review



Assessment of Family Planning Use in Bauchi & Sokoto States, Nigeria

Desk Review and Qualitative Assessment of Case Management and SBCC Strategies in Four Countries

Stratified Levels of Malaria Transmission Intensity



Gender Equity and Family Planning **Outcomes in Health Communication** Programs

Impact of Community-Level Factors on **HIV Prevention Outcomes**

Global HIV Experts Convene to Review the Evidence

Condom Repositioning for Adolescents **Expert Consultation**

Second HIV Expert Consultation **Considers Community-Level Factors**



Ethiopia Child Survival Evidence Summit – Summary Report

Expanding our Horizons – Formative Research on Aspirations and Family Dynamics Related to Sanitation and Nutrition

Participatory Communication Strategy (Guatemala)

Bangladesh Knowledge Management Initiative: Strengthening Capacity for Social and Behavior Change Communication

Enabling the Success of Social and Behavior Change Communication and Social Marketing NGOs

International SBCC Summit 2016 Summary Report

Modern Communities of Practice

Blended Learning for Social and Behavior Change Communication: A Literature Review

Message Consistency Analysis of Communication Materials in the WHIP Region of Guatemala (Spanish Only)

University Initiative Needs Assessment

En Français



Healthy Timing and Spacing of **Pregnancy Evidence Review**

Engaging Families for Healthy Pregnancies

Qualitative Research on Advanced Maternal Age and High Parity Pregnancies in West Africa



Behavioral Determinants of Urban Youth Sexual and Reproductive Health

Influencing the Sexual and Reproductive Health of Urban Youth through SBCC

Demand Generation for Life-Saving Commodities: A Synthesis of Evidence



PROMOUVOIR LA PARTICIPATION DES FAMILLES POUR DES GROSSESSES SAINES

Une Étude Théorique Ciblée Des Connaissances, Attitudes Et Comportements Liés Aux Grossesses Dans Trois Situations À Haut Risque: Âge Maternel Avancé, Haute Parité, Et Grossesses Rapprochées Après Un Avortement Ou Une Fausse Couche



JUIN 2014



Case Studies

SBCC Capacity Strengthening in Action Case Study Series

Distributed Social and Behavior Change Communication Capacity Enables Nepal's Young Married Couples to Make Smart Family Planning Choices

HC3 Facilitates Transition of the National AIDS Resource Center to the Federal Ministry of Health in Ethiopia

HC3 Strengthens the Social and Behavior Change Communication Capacity of the Nigerian National Malaria Elimination Programme

HC3 Uses Technology in Bangladesh to Build Field Worker Confidence and Social and Behavior Change Communication Skills

SBCC in Post-Ebola Guinea Case Study Series

Rapid Rehabilitation – Improving Health Facilities

Interpersonal Communication and Counseling – Building Trust in the Health System

Interactive Radio Programs – Getting the Community's Perspective

Gold Star Campaign – Branding Quality Health Services

Community Dialogues – Bringing Communities and Health Facilities Together

Bridges of Hope – Getting Communities Engaged in Health Decisions

Using the HTSP I-Kit to Address AMA and HP Pregnancy Case Study Series (English and French)

SBCC I-Kit Helps Providers Address High-Risk Pregnancy in Togo

SBCC I-Kit Helps Communities in Niger Communicate about High-Risk Pregnancies

Adapting the Demand Generation I-Kit Case Study Series

Using the Demand Generation I-Kit to Reduce Child Mortality in the Mitsinjo District of Madagascar

Using the Demand Generation I-Kit to Improve Maternal, Neonatal and Child Health in Bangladesh

Improving Community Access to Amoxicillin Dispersible Tablets and Co-Pack ORS and Zinc through Accredited Drug Dispensing Outlets in Tanzania

Tanzania Increases Access to Family Planning Services and Emergency Contraceptives among Young Women Enrolled in Institutes of Higher Learning and Vocational Training

Saving Lives by Generating Demand for Zinc among Young Mothers in the Ihorombe Region of Madagascar

Development of an Android Mobile Application for Adolescents and Youth on Sexual and Reproductive Health in Nepal

Other Case Studies

Overcoming Seasonality in Scaling Up VMMC: A Case Study from Tanzania

Partnering with Private Providers in South Africa to Offer MMC Services

Health Communication Impact on Condom Use

Utilizing ICT in Demand Generation for RMNCH

A Study in User-Centered Communication and Family Planning Decision-Making in Nepal

Improving Reproductive Health in Nepal Using SBCC

Using the Health COMpass to Strengthen SBCC Capacity (Cote d'Ivoire)

Use of the Health COMpass in Guatemala (English and Spanish)

Fact Sheets and Briefs

Spotlights on Demand Generation for 13 Life-Saving Commodities

Demonstrating Child Survival Success at the Community Level

Interpersonal Communication Can Work in Child Survival Programs

Making the Case for Health Communication and Child Survival

Scaling Up Child Survival Programs with Mass Media and Technology

The Value of Holistic-Integrated SBCC Approaches in Child Survival

Using Health Communication to Make an Impact on Malaria



HIV Evidence Fact Sheets

The Impact of Community-Level Factors on Condom Use

Health Communication Impact on Condom Use

HIV Testing and Counseling

Impact of Health Communication across the HIV Treatment Cascade



Social and Behavior Change Communication and Reproductive Empowerment Mapping: Brief on Key Findings



HC3 Capacity Strengthening Blended Learning for SBCC Community Engagement

UC2 Despende to Ebala

HC3 Responds to Ebola

Barriers to LARC Uptake among Youth About HC3

HTSP I-Kit Research Briefs

Advanced Maternal Age and High Parity Pregnancy – Perceived Risks and Associated Provider Communication Barriers in Togo and Niger

The Role of Culture and Community Support in Family Planning in Togo and Niger

The Impact of Gender on Advanced Maternal Age and High-Parity Pregnancy in Niger and Togo

HC3 in Action

HC3 in Action Briefs document and synthesize HC3's experiences and lessons learned on topics that cut across the project's diverse portfolio of activities. Each brief draws from HC3's work in 34 countries, as well as initiatives, tools and resources developed at the global level. Access HC3 publications at <u>http://</u> healthcommcapacity.org/ hc3-project-materials.

HC3 in Action Briefs



- Supporting Youth Health with SBCC
- Male Engagement

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- Strengthening the SBCC System
- Enhancing Family Planning Service Delivery





Webinars

HC3's wide variety of webinars are recorded and archived for later viewing. Access all of the HC3 webinar recordings at <u>http://</u><u>healthcommcapacity.org/hc3-project-materials</u>.



Innovation Series

Gender Transformative Approaches

Transmedia and Entertainment-Education

GIS and Location-Based Interventions

Cutting-Edge Health Communication Apps

Digital Storytelling

Behavioral Economics

Gaming

Research Methodologies in Health Communication

Social Drama and Health Communication

Social Media Analysis and Health Communication

Social Networking and Health

Youth Campaigns

Online Communities of Practice

Real-time Activity Monitoring and Reporting

Data Visualization

Human-Centered Design

University Initiative Series

Health Communication in the Curriculum

How to Get Published – A Conversation with Journal Editors

Models of University Engagement with Practice

Resource Mobilization Series

Overview Webinar

Deep Dive into Proposal Writing and Grant Development

Business Planning

HIV and Health Communication Series

Measuring the Impact of HIV Health Communication Programs

Impact of Community-Level Factors on HIV Outcomes

Improving HIV Outcomes through Health Communication

Strategic Roles for Health Communication in Combination HIV Prevention and Care Program



Other Webinars

Improving Public Health Emergency Programs with SBCC

Strengthening Emergency Response through Social and Behavior Change Communication

Integrated SBCC Programs: Key Challenges and Promising Strategies

The Critical Role of Social and Behavior Change across the Service Delivery Continuum

SBCC Approaches to Provider Behavior Change

Consolidating the Evidence: Increasing Family Planning Uptake through Social and Behavior Change

Improving Youth Sexual and Reproductive Health through Digital Storytelling

LARC Methods: Increasing Contraceptive Options for Youth

Meeting Adolescents' Needs: Findings from a Three-Country VMMC Assessment

Improving Youth Sexual Reproductive Health through Digital Storytelling

Health Communication's Role Across the HIV Treatment Continuum

JAIDS 2016 Impact of Health Communication on HIV Treatment Outcomes

Making the Most of In-Service Communication

When the Evidence Is Not Enough: Hormonal Contraception and HIV

What Do Men Have to Do With It? An Update on Vasectomy Trends and Program Successes

HIV Risks and Vulnerabilities among Key Populations in West and Central Africa VMMC and Sustainability

Women and Voluntary Medical Male Circumcision

Scaling Up Routine Early Infant Male Circumcision Within Maternal, Newborn and Child Health

Six Local Stories of Generating Demand for RMNCAH Commodities

The Role of Faith-Based Communities in SBCC Programs for Child Survival

Men as More than Partners: Increasing Men's Use of Sexual and Reproductive Health Products and Services through SBCC

Transforming Gender Norms: Innovative Approaches to Working with Men and Boys for Better RMNCH

Capacity Strengthening Evaluation: What Role Can Outcome Harvesting Play?

Strengthening SBCC Capacity at the National Level to Improve Health Outcomes for All

India Learning Forum: How Can SBCC Capacity Be Strengthened?





Using ICT Approaches to Generate Demand for RMNCAH

mHealth for Behavior Change



The Future of Malaria Social and Behavior Change Communication

Strengthening Malaria SBCC through Research, Monitoring and Evaluation

Using Household Surveys for Malaria SBCC

Promoting Quality Malaria Medicines with SBCC

En Français

Healthy Timing and Spacing of Pregnancy's Forgotten Audiences: Addressing Advanced Maternal Age and High Parity Pregnancies (English and French)



What Works for Urban Youth (English and French)

Urban Adolescent Sexual and Reproductive Health SBCC I-Kit Launch (English and French)

Innovations and New Approaches to Build Capacity for SBCC (French Only)

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