Ujwal project A multi and trans-media approach to generating demand for FP and RH





janthi Velu eam Lead

Sanjanthi Velu Team Lead Johns Hopkins Center for Communication Programs







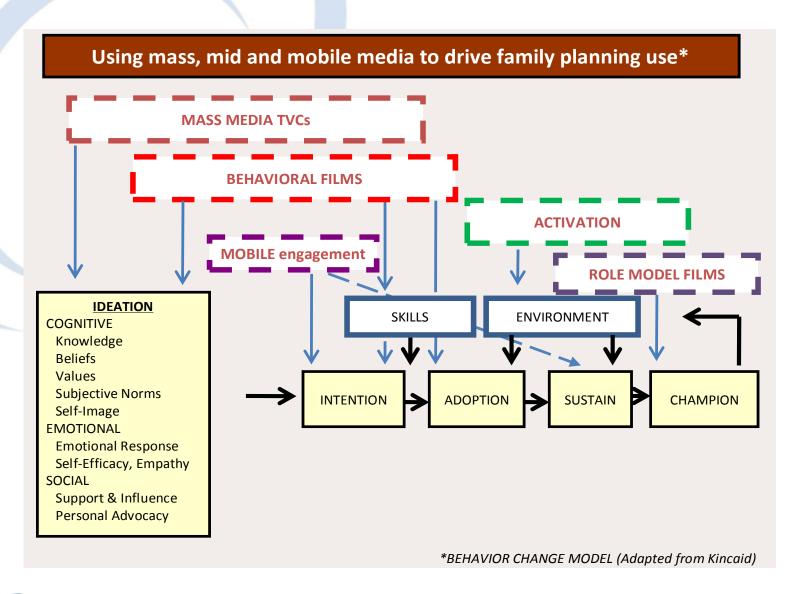


Snapshot of Family Planning in India

- India TFR: 2.3 (2013, India Census)
- Bihar TFR: 3.4 (2013, India Census)
- Uttar Pradesh TFR: 3.1 (2013, India Census)
- Tamil Nadu TFR: 1.7 (2013, India Census)



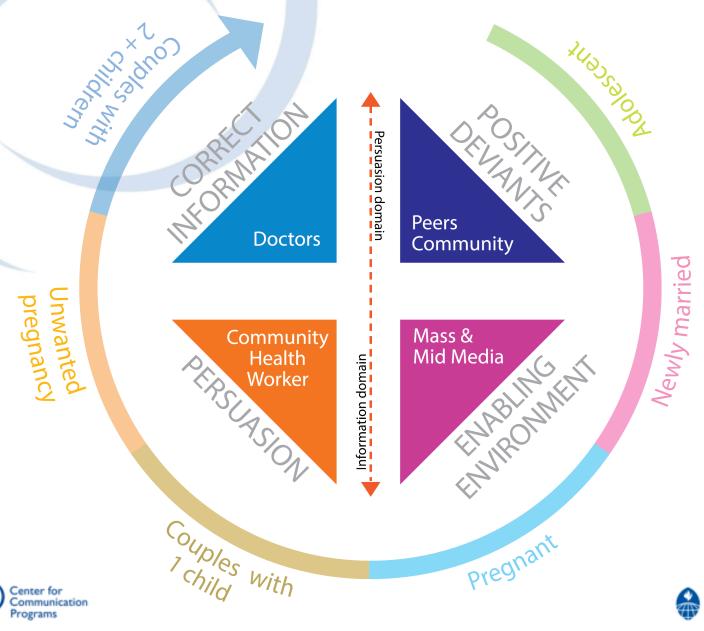








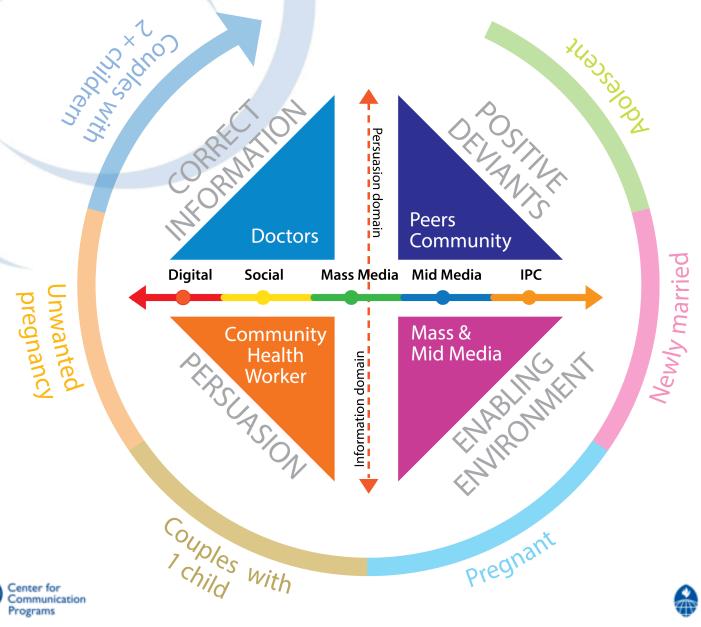
360° surround and engage for behaviour change







360° surround and engage for behaviour change







Project Ujjwal: Key demand areas

- Creating a network of branded clinics and outlets
- Narrow casting
- Counselling

Demand generation for Ujjwal Clinics

- Increase demand for spacing methods
 - Choice
 Social norms

Facility

Mass Media

- **IPC**
- Mobile for IPC
- IPC Tools
- Ujjwal Helpline for tracking and follow up

Out Reach

- EE shows
- Community meetings
- Market town activities
- Van publicity





Facility: branding the network

(Hindi & Odiya)

. डॉ. सौदामिनी मोहापात्रा



उञ्जवल हेल्पलाडनः 1800 11 2121

Signages उज्जवस





Wall Paintings



परिवार नियोजन की उत्तम सेवाएं कम दामों पर

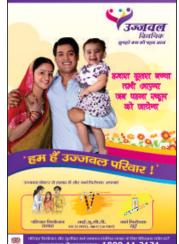
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महिला नसबंदी	₹	1299*
पुरूष नसबंदी	₹	1099*
आई॰ यू॰ सी॰ डी॰-375 (5 साल की सुरक्षा)	₹	299*
गर्भनिरोधक सूई (3 महीनों की सुरक्षा)	₹	99*
सुरक्षित गर्भ समापन - दवा द्वारा	₹	699*
सुरक्षित गर्भ समापन - ऑपरेशन द्वारा सफ़ाई	₹ 1999 [*] तक	
		*शर्ते लाग

मैटरनिटि क्लिनिक

234, दूसरी गली, पूरवी विहार, पटना - 2230766

परिवार नियोजन और सुरक्षित गर्भ समापन संबंधित सलाह के लिए बेझिझक कॉल करें उज्जवल हेल्पलाइन: 1800 11 2121







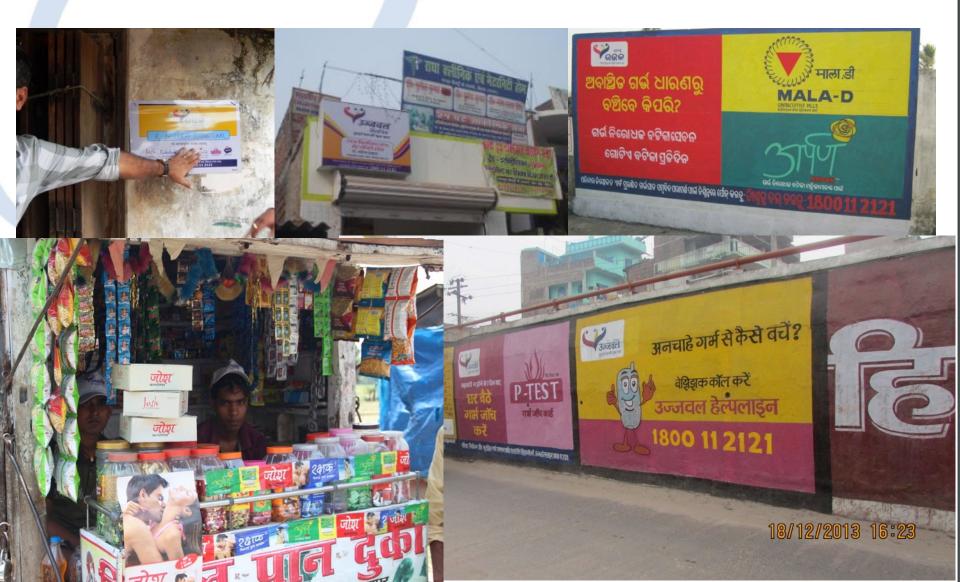


Communication



Outlets: branding the network

(Hindi & Odiya)



Media Content Generation

- Repurpose existing materials
- Fill gaps

 Use repurposed material for mobile counselling app Branding

Television and Radio

Mid media (EE shows)

IPC (mHealth)

 Brand network to connect demand and supply

- Create content
- Adapt and use existing content
- Create synergies with Mass Media





Mass Media (TV and Radio Spots):

Enabling environment, strategic positioning and reaching multiple audiences

Switching from traditional methods to long term contraception for women



Switching from inconsistent use of condoms to permanent methods for men



Post partum Family Planning



Post Abortion Family Planning







Real stories of contraceptive use



IUCD

Amrita Kumari and Gajendrak Kumar explain the considerations that led them to use IUCD to space the second child and how they continue to have a happy married life.



Injectable

Shamsun Khatoon and Aas Mohammad choose injectable after talking to their friends to space the birth of their next child.



Female Sterilization

An amazing role model couple - Sangeeta Kumari and Amresh Priyadarshi overcame social norms related to son perference and accepted female sterilization after two daughters. An ASHA worker herself, Sangeeta now motivates others to limit their family size.



Male Sterilization

Pradeep Kumar Das and Sukanti Das overcame the social barrier of son preference and chose male sterlisation to limit their family size. A proud father of two daughters, Pradeep has motivated many other men to adopt NSV.



Injectable

Sabita Rani and Upendra Kande dreamt of spending a few years together before they could take on the responsibility of a child. After giving birth to a beautiful daughter after 2 years of marriage, Sabita has now adopted Injectable to space her second child.



Oral Contraceptive Pill

Sarita and Rajkishore Singh share how they decided to adopt OCP to avoid any more unwanted pregnancies and space the next child.



Injectable

Nishu Kumari and Jitendra Kumar make use of an opportunity and adopt injectable during an immunization visit for their 3 month old



Female Sterilization

Sujata and Abira Behera live in a small house but have big dreams for their two daughters. Thats why they decided to adopt female sterlisation after their second child.



Post abortion family planning

After undergoing four abortions, Sodamini Barik decided to adopt Injectable after watching an EE show organised by Project Ujjwal. Her husband, Umakant Barik, supported her decision and they now live a carefree life.



IUCD

Laxmipriya Sethi and Prashanta Sethi from Odisha understand the importance of limiting their family size when Laxmipriya saw an EE show organised by Project Ujjwal. Post spousal communication, they decided to adopt IUCD to avoid any unplanned pregnancy.



NS

A true man, Shubham Kumar adopts NSV as he is aware of his responsibiity towards his family. Supported by his wife, Poonam Kumari, he lives a happy and productive life and advocates NSV to others.



Doctors speak on family planning



Dr. Abha Rani Sinha Public Sector Patna Medical College FOGSI Secretary Bihar



Dr. Sunita Singhal
Public Sector
National trainer IUCD
Safdarjung Hospital, New Delhi



Injectable

Dr. Manju Geeta Mishra
Ex Public Sector (PMCH)

Owner MGM Hospital, Patna



Dr. Ranu Singh Public Sector Patna Medical College



Safe Abortion

Dr. Alka Pandey
Public Sector

Patna Medical College



Female Sterlisation

Dr. Manju Geeta Mishra
Ex Public Sector (PMCH)

Owner MGM Hospital, Patna





Male Sterilisation Dr. Basant Kumar Private Sector Stone Clinic, Vaishali, Bihar



Post Partum Family Planning Dr. Sangeeta Chaudhery Private Sector Chaudhery Clinic, Siwan



Basket of Choices Dr. Abha Rani Sinha Public Sector Patna Medical College FOGSI Secretary Bihar



Delaying first birth
Dr. Abha Rani Sinha
Public Sector
Patna Medical College
FOGSI Secretary Bihar



Healthy Spacing and Timing of Pregnancy Dr. Abha Rani Sinha Public Sector Patna Medical College FOGSI Secretary Bihar



Importance of Limiting Family Size Dr. Abha Rani Sinha Public Sector Patna Medical College FOGSI Secretary Bihar



Dr. Jaishree Pattanaik
Private Sector
Bravarian Hospital, Cuttack



Dr. Jyotsna Rani Private Sector Cuttack



Injectable

Dr. Sanjukta Mohapatra
Private Sector

HOD, IMS, Sum Hospital,
Bhubaneshwar



Dr. Jyotsna Rani Private Sector Cuttack



Dr. Tapasi Pati Private Sector IMS, Sum Hospital, Bhubaneshwar



Female Sterlisation

Dr. Sanjukta Mohapatra
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HOD, IMS, Sum Hospital,
Bhubaneshwar



Male Sterilisation
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FOGSI Secretary



Healthy Spacing and Timing of Pregnancy Dr. Kalola Bej Private Sector



Importance of Limiting Family Size Dr. Kalola Bej Private Sector

Doctors from Odisha

Mass Media and Community Outreach Strategy

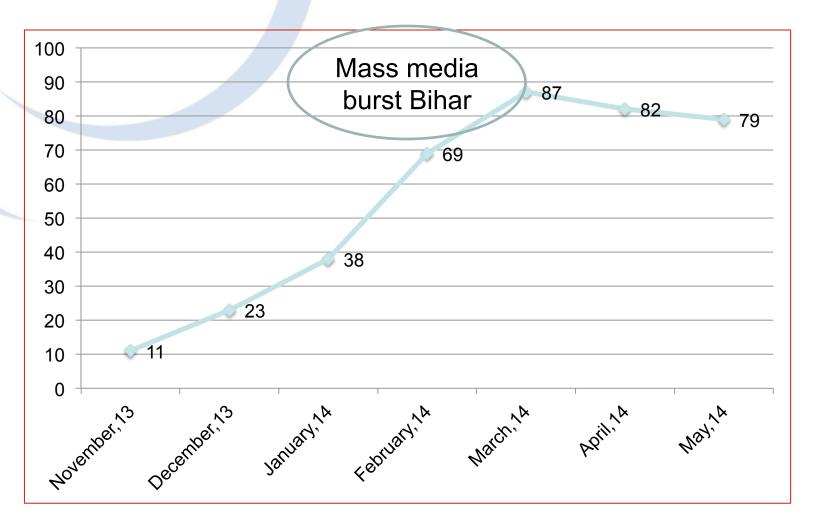
- TV: Promote FP methods and behaviors; encourage call-ins to Ujjwal Helpline; promote Ujwal clinics and services; narrowcasting in Ujwal clinic waiting areas; handed over to State Govt. and National Govt.
- Radio: Remind and support television by promoting Ujjwal Clinic and Ujjwal Saathi
- Print: Contact details of nearest Ujjwal Clinic
- Community Outreach: Video vans, EE Shows, Market Town Activities promoting FP behaviors, Ujwal services, Helpline
- Digital/mHealth: comprehensive mobile phone Counselling app





Impact: Helpline calls trend

(Avg calls/day)







EE shows activity flow

Stage 1: Inquire (Rapid assessment)

FGDs with Men & Women

Meetings with Ujjwal doctors / TOs & NTOs

Identification of folk troupes

Stage 2: Strategy Design

Finalization of show formats

Selection of show villages and compilation of mobilization database

Monitoring and evaluation indicators finalized

Stage 3 Create and test

Script development with inputs from rapid assessment, experts, project staff

Design & Production of IEC materials Pretesting of scripts and materials

Theatre Production workshops

Stage 4: Mobilize and Monitor Implementation

Round 1 (March 2014) Round 2 May – June 2014 Round 3 October – December 2014

Stage 5: Evaluate and evolve

Quantitative: Reach, Participation, Duration Qualitative- comprehension, relevance and intention

Learnings and challenges













Odisha EE shows





Gyan Jyoti –mobile phone for persuasive communication

 Self-learning tool with easy to access technical content

- Counselling tool:
 - Need specific counselling
 - Test comprehension
 - Face to face with the doctor
 - Decision support tool
 - Bridging gap in media dark areas
- Monitoring tool:
 - Monitor use of the toolkit by the ASHAs for counselling
 - Capture client data from counselling sessions for follow up



tool



Gyan Jyoti: Development and Implementation Process

Workshop with participating ASHAs/Ujjwal Saathis

Monthly follow-up training sessions

Concurrent feedback received from ASHAs Building in basic case management functionality Further enhanceme nts planned based on ASHA feedback

National / State Teams

State SBCC team:

Training and supervision: content, ease of use

Experience sharing sessions

District Level Support

Weekly cluster meetings at Ujjwal Clinic or ASHA's residence Regular visits for troubleshooting

Village Level Support

Supportive supervision by ASHA supervisors to ensure effective use of





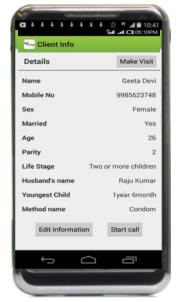




mlearning and client counselling interfaces



ASHA selects the client to be counseled



Client's case profile



Counselling materials accessible by contraceptive method

🔉 Client Counselling 240 🕎 0

IUCD

4 kinds of films
available by method by
information need –
Doctors films, Role
Model films,
Entertaining films and
TV PSAs

Client Counselling

Doctor Speaks

NSV (Male Sterilization)

Get Info

240 🖞 0

Real Stories

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Watching persuasive films



Virtual Tour

Frequently asked questions by contraceptive method





Dynamic Dashboard

- Client profile and data analytics available through a live dashboard
- Records ASHA's activities in relation to counselling content and helps identify content which finds relevance / resonance with the community
- Enable program access to real time monitoring data
- Helps guide program strategy and making timely intervention

http://ujjwal.oppia-mobile.org/





OppiaMobile App Technology

• Ease of Content Management:

 Integrated with Moodle most common open source Learning Management System allowing for low cost development and deployment of content

Analytics:

- Usage statistics collected by the app and uploaded to the admin server whenever there is a connection. Statistics reflect what resource was used and when and for how long.

Works Offline:

No internet connection necessary to run the app once it is fully registered and media loaded

Open Source:

 No licensing requirements; code and functionality can be shared and integrated across projects

• Easy Access:

Available for download from Google Play

Adaptable To Many Languages:

- Available in Hindi and English
- Adaptable to any language for an Android based device





Proof of Concept Study

- Post Only: 2 arms; Gyan Jyoti & SD Cards
- Focused on FP acceptors and current users in the past one year
- Sample drawn from married women (18-49 years) and who were sterilized in the past one



Bihar State in India

Arm1 Gyan Jyoti Samastipur (N=406)

Arm 2 SD Card Darbhanga (N=406)

Married women (18-49 years) sterilized < 1 year Married women (18-49 years) sterilized < 1 year





Simplified Folders for SD Card

Project Introduction Family Planning Method

Video Content Relevant Content viewed



Ujjwal Pariwar

Female Sterlisation

Male Sterlisation

IUCD

Injectable

OCP-Condom

Unwanted Pregnancy

Family Planning Counselling **Doctor Speaks**

TV Spots

Role Model Films

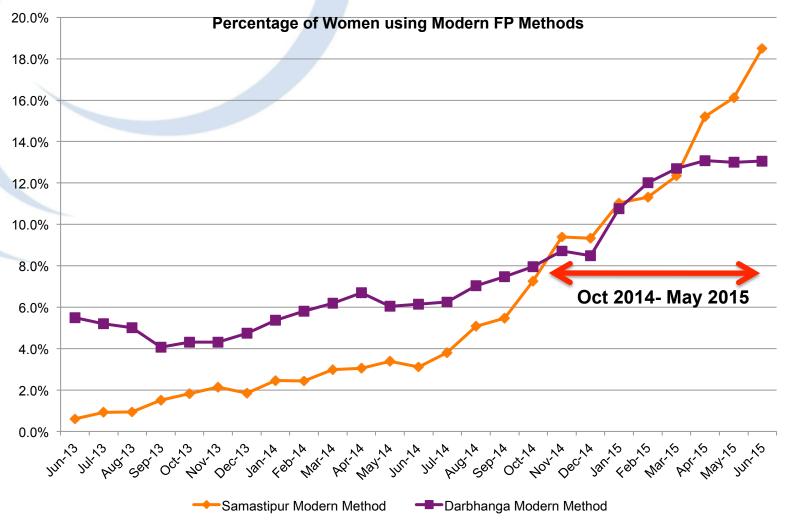
Long Films







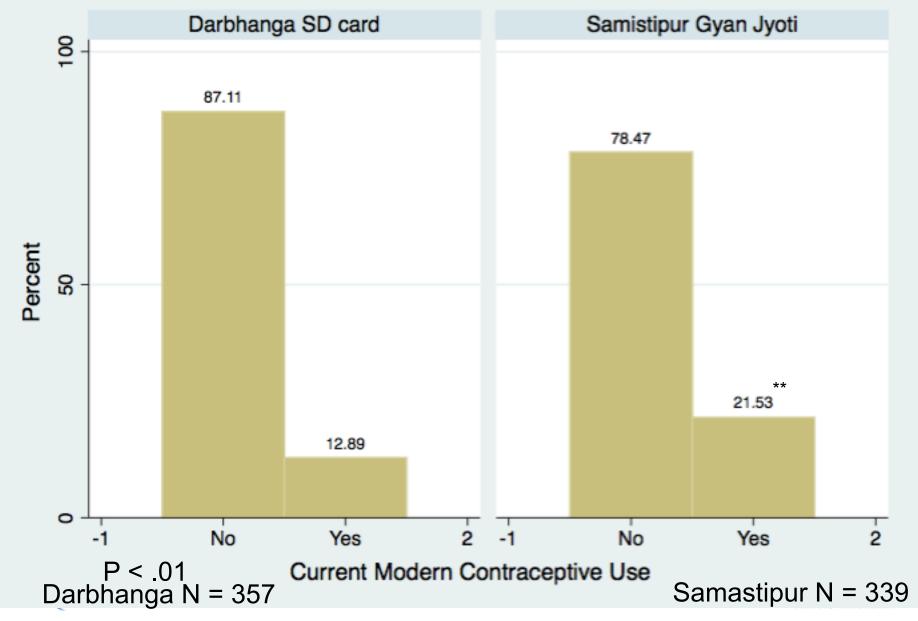
Current Use of Modern FP Methods



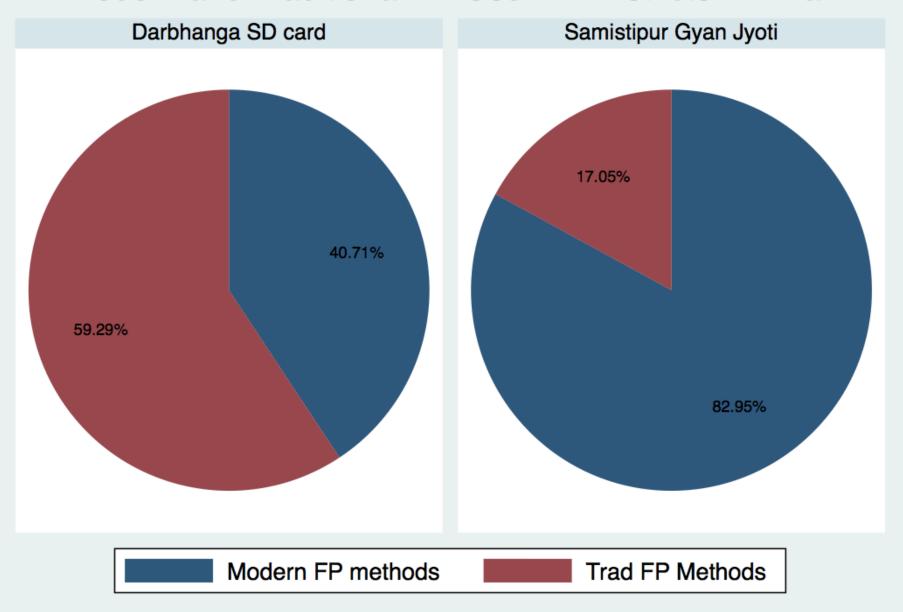




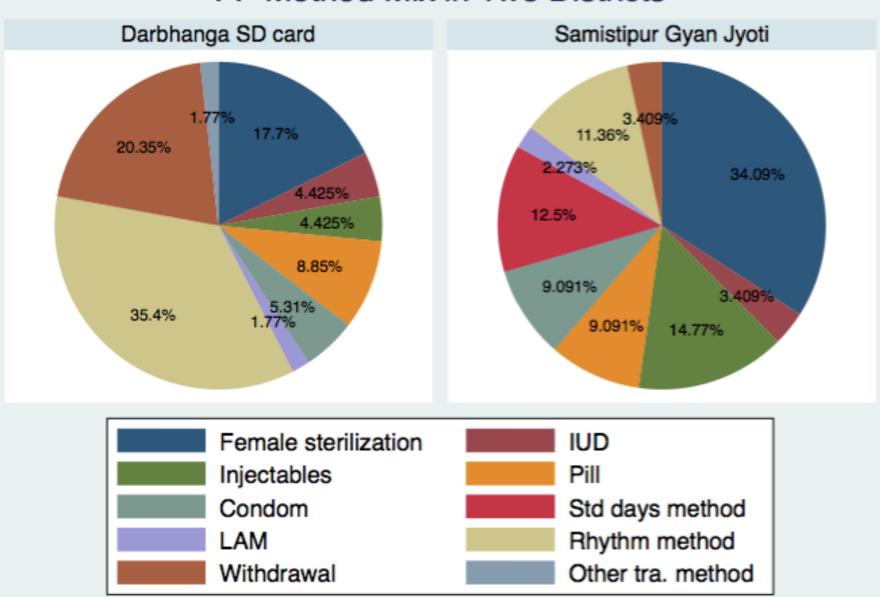
Current Modern Contraceptive Use by District



Modern and Traditional FP Use in 2 Districts in Bihar



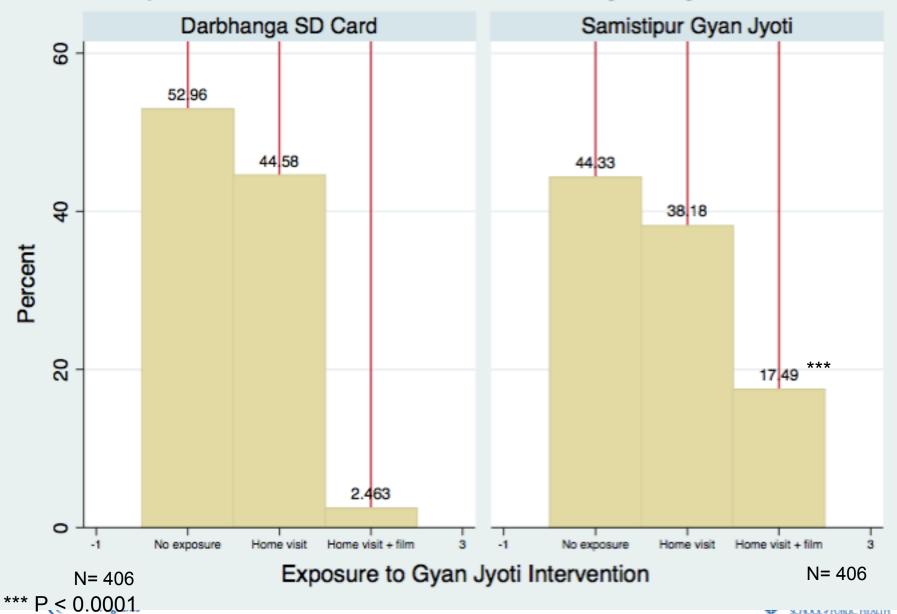
FP Method Mix in Two Districts



Darbhanga N = 357

Samastipur N = 339

Exposure to ASHA Home Visit & Gyan Jyoti Films



Logistic Regression for Current Use of Modern Contraceptives in 2 districts in Bihar

Gyan Jyoti District, (N= 339) ⁺ SD Card District (N = 357) ⁺	
Independent Variables	Odds Ratios (95% CI)
Exposure to Gyan Jyoti Intervention No exposure ASHA home visit ASHA home visit + films on mobile phone	1 1.9** (1.2 -3.2) 4.5*** (2.4-8.5)
District SD Card District Gyan Jyoti District	1 1.5* (0.98-2.4)
Media Exposure: TV, radio, magazine or newspaper No Exposure (0 Media) Low Exposure (1 Media) High Exposure (2+ Media)	1 .80 (.39-1.6) 2.5*(.80-8.1)
Has trust in family planning Low High	1 1.7* (1.0-2.7)

