Increasing Demand for Mobile Health Technologies to improve Reproductive, Maternal, and Newborn Health

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Insights from Low- and Middle-Income Countries

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ICT & RMNCH: Background:

- Positive potential impact of mobile technologies
- Addressing many RMNCH disparities
 - Access
 - Information
 - Quality of care
- Mobile phone digital divide
- Need to improve access, demand, and utilization
 - User capacity
 - Financial barriers
 - Value-added to consumers

Lessons Learned: Case Studies

- Recognizing gender dynamics (Global)
- Minimizing disparities and inequities (Nigeria)
- Integrating personalized features (Kenya)



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Jennings et al – Intl J Med Informatics



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Literature Review (Global):

• <u>Aim</u>:

• To examine evidence of changes in men and women's interactions as a result of mHealth interventions.

• Inclusion criteria:

 Published in English from 2002 to 2012 in a LMIC; included an evaluation of a mobile health intervention; and presented findings on resultant dynamics between women and men.

• Search strategy:

- 4 electronic bibliographic databases
- Manual review of the reference lists
- Review of websites with recent mHealth publications.

• Rigor:

 Abstracted data on the studies characteristics with iterative thematic analyses regarding gender-transformative and non-transformative experiences.

Systematic Review Summary:

- Analytical Sample: Out of the 173 articles retrieved for review, 7 articles met the inclusion criteria and were retained in the final analysis.
- Study Characteristics:
 - SMS-based and conducted in sub-Saharan Africa
 - Addressed HIV/AIDS, sexual and reproductive health



Figure 1 Search and Screening Flow Chart.

Key Findings: Gender Dynamics - LMICs

- Mobile phone programs can influence gender relations in meaningfully positive ways:
 - By providing new modes for couple's health communication
 - By improving women's social status and access to information
 - By enabling greater male participation in health areas typically targeted towards women
- Positive gender dynamics can increase demand of mobile health strategies and ICT interventions for RMNCH
- However, negative gender dynamics may hinder demand for ICT strategies.
 - Programs by design may inadvertently reinforce the digital divide
 - Domestic disputes and lack of spousal approval hampered women's participation
 - Perpetuate existing gender-based power imbalances (i.e., greater engagement by men, phone stalking, reliance on financial support)

Population-based Study (Nigeria):

- <u>Background</u>: Mobile communication technologies may reduce maternal health disparities related to cost, distance, and infrastructure.
 - However, accelerating maternal health goals through ICTs requires, in part, that most vulnerable women have access to mobile phones.
- <u>Aim</u>: To examine if women with limited mobile phone access have differential odds of maternal knowledge and RMNCH service utilization
- <u>Methods</u>: Multivariable logistic regressions using survey data from n=3,390 women, aged 15-49, out of 10,107 households

Findings: Decreasing Inequity, Nigeria

- <u>Results:</u> In settings with unequal access to mobile phones, mHealth interventions may not reach women who have the poorest maternal knowledge and care-seeking as these women often lacked mobile connectivity.
- **Empirical Data:** As compared to mobile users:
 - Women without mobile phone access had significantly lower odds of antenatal care utilization (OR = 0.48, 95% CI: 0.36–0.64), skilled delivery (OR = 0.56, 95% CI: 0.45–0.70), and modern contraceptive use (OR = 0.50, 95% CI: 0.33–0.76).
 - Mobile-less women also had significantly lower <u>knowledge of</u> <u>maternal danger signs</u> (OR = 0.69, 95%CI: 0.53–0.90) and <u>knowledge of antenatal</u> (OR = 0.46, 95%CI: 0.36–0.59) and <u>skilled</u> <u>delivery care benefits</u> (OR = 0.62, 95%CI: 0.47–0.82).

Qualitative Exploration (Kenya):

- Background: Community-based mHealth programs can complement gaps in clinical services for prevention of mother-to-child transmission (PMTCT) of HIV in areas with poor infrastructure and personnel shortages.
- **Aim:** To examine what specific content and forms of mobile communication would be acceptable to support PMTCT.
- Methods: Focus groups and in-depth interviews were conducted in Nyanza Province, Kenya (N= 45 HIV-positive women enrolled in PMTCT).
- Elicited participants' current mobile phone use for PMTCT and their views on optimal mHealth platform design and messaging

Findings: Tailored mHealth Components

- High phone access and spousal mobile sharing
- Benefits of mobile phones for PMTCT included linking with health workers, protecting confidentiality, and receiving information and reminders.
- Greater emphasis on gender-tailored SMS that responded to strengths and barriers to PMTCT for men versus women
 - Pride within the community (men)
 - PMTCT compliance was cost-effective over time (men)
 - Desire to ensure newborn's health (women)
 - You're not alone, keep going! (women)
- Informative messaging relayed safely to the intended recipient was critical.
- Demand generation greatest if link with in-person counseling

Conclusions:

- Increasing access and demand for mobile health strategies is a critical strategy for improving RMNCH
- Likely most successful approaches are those that:
 - Build positive gender relations within couples
 - Respond to unique, gendered needs
 - Improve access among women who lack connectivity
 - Empower women with training, resources, and functionality for engaging in mHealth interventions

Thank You

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