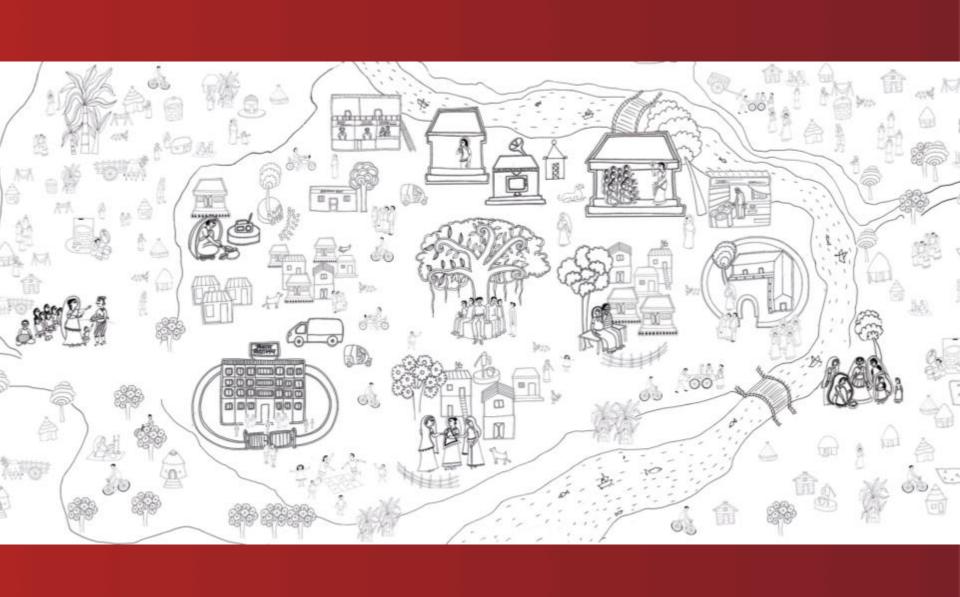


B B C MEDIA ACTION

TRANSFORMING LIVES THROUGH MEDIA AROUND THE WORLD



















"Keep 3 phone numbers in mind.
Hospital, car and community health worker.

To keep tension at bay. Plan as we say!"







4 years

~ 50,000 users every month

~ I million minutes of content every month

Mobile Kunji use positively correlated with improved quality of engagement between FLW and families

Average duration of last interaction (Median value, reported by beneficiaries) 20 min Exposed to MK





Discussed the day's communication with anyone after the FLW visit

Exposure to Mobile Kunji is a strong predictor for delivery preparation and complementary feeding

Birth Preparedness*

Complementary Feeding*

2.72







Exposed to Mobile Kunji

Not exposed to Mobile Kunji Exposed to Mobile Kunji

Not exposed to Mobile Kun

- Beneficiaries exposed to birth preparedness messages through Mobile Kunji were **2.72 times** more likely to save their FLW's phone number, in comparison to those not exposed
- Beneficiaries exposed to complementary feeding messages through Mobile Kunji were <u>1.72 times</u> more likely to have fed their child at least one recommended food item in the previous 24 hours, in comparison to those not exposed

What Works STRATEGIC TARGETING

What Works APPROPRIATE TECHNOLOGY

What Works STICKY CONTENT

What Works HUMAN CENTRED DESIGN

What Works HOW TO ESCAPE 'PILOT-ITUS'

What Works TRUE PARTNERSHIPS

mHealth:
A game changer

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