

The Critical Role of Social and Behavior Change across the Service Delivery Continuum



Thursday, June 8, 2017 9:00 am - 11:00 am EDT





Agenda

Welcome	Kirsten Böse, Project Director, HC3
Opening Remarks	Koki Agarwal , Project Director, Maternal and Child Survival Program
Introducing the Circle of Care: A Model for Integrating Social and Behavior Change (SBC) along the Service Delivery Continuum	Lynn Van Lith, HIV Team Lead, HC3
Expert Panel Discussion	Moderator: Lynn Van Lith, HC3 Erin Mielke, USAID Patrick Devos, HC3 Mozambique Elizabeth Arlotti-Parish, EngenderHealth Moji Odeku, Johns Hopkins Center for Communication Programs





Welcome

Kirsten Böse, MHS

Project Director, Health Communication Capacity Collaborative







Opening Remarks

Koki Agarwal, MD, MPH, DrPH
Project Director, Maternal and Child Survival Program







Introducing the Circle of Care: A Model for Integrating Social and Behavior Change (SBC) along the Service Delivery Continuum

Lynn Van Lith, MPA

HIV/AIDS Team Lead, Health Communication Capacity Collaborative







Circle of Care Model

BEFORE Services: SBC motivates clients to access services IIIIII Creates Enabling **Environment** Supportive Norms **Improved** Reinforces Linkages Health **Outcomes AFTER** DURING **Empowers Clients** Services: Services: Maintenance SBC boosts adherence SBC improves the and maintenance client-provider interaction **Improves** Provider Behavior Trust

Can be accessed: https://healthcommcapacity.org/hc3-project-materials/





Expert Panel Discussion

Moderator: **Lynn Van Lith, MPA**HIV/AIDS Team Lead, Health Communication Capacity Collaborative





Erin Mielke, MPH
Reproductive Health
Senior Technical
Advisor, USAID



Elizabeth Arlotti-Parish, MA
Technical Advisor
Sexual and Reproductive
Health and Rights and
SBC, EngenderHealth



Patrick Devos, MPHIL
Mozambique Country
Director, Health
Communication
Capacity Collaborative



Mojisola Odeku, MBBS, MPH Chief of Party Nigerian Urban Reproductive Health II (NURHI2) Project





Closing Remarks

Rachel Marcus, Public Health Advisor, USAID







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