



## Provider Behavior Change Implementation Kit

### Example Prioritization Matrix and Action Tracker

**Purpose** – to help you build upon the *Needs Summary Table* by setting priorities as a group and identifying those who will be held accountable for addressing the needs

Essential Factor	Identified Needs	Need Interactions	Priority	Action Owner and Review Date
Expectation	Gap exists between what supervisors believe is expected of CHWs and what the CHWs believe they are expected to do	Possible link to motivation issue around self-efficacy	1	
	Supervisors of CHWs expect a very large number of patients to be seen each week, and logistics make it very difficult for each CHW to carry that level of patient load		3	
Ability	CHWs are not aware of new contraceptive alternatives that are available—they continue to describe and promote established methods		2	
Opportunity	In some communities, patients do not want the CHW to come to their home for consultation because of the social stigma		5	
	Lack of supplies hinders the ability of CHWs to provide the full variety of contraceptives to patients		4	
Motivation	CHWs are demotivated by perceived lack of self-efficacy in the job	Possible link to expectation differences—they may not feel effective in the role if they believe they are doing what is expected but are measured on something different	1 (related)	
<b>Other</b>				
Drought is making local water sources less reliable	No immediate need but could affect personal hygiene if the drought continues or intensifies	Possible hygiene issues for population if drought becomes severe.		