Matrix for Change Worksheet

Audience Segment (As Determined in Audience Analysis)	Desired Behavior Change by Service Delivery Stage (Before, During, After)	Behavior Type (One-Time, Repeated but Finite, Permanent Change)	Key Barrier(s) to Address (Environmental, Knowledge or Skill, Ideational)
Example: Married women in urban settings, lapsed family planning users	Seek family planning counseling at a nearby health clinic (before stage)	Repeated but finite	Belief that contraceptive methods have too many negative side effects Improve ability to discuss family planning with health provider